

Beach Bum Vacation Details

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Destination Information

With one of the best locations in the Playacar development, just a few steps from the quaint town of Playa del Carmen.

An ideal spot for people who love natural adventure and the peacefulness offered by the Caribbean. Playacar Palace offers excellent service and some of the best personal attention.



Reservation Information

As your Certified Travel Concierge: it is my pleasure to make your vacation planning as stress free and easy as possible for you - all you need to do is pack and show up! I'm here to personally answer any questions you may have throughout the process. We know you have plenty of choices, and we appreciate the chance to show you the benefits of booking with Beach Bum Vacation.

Next Step? Reserve your Beach Bum Vacation by submitting your detailed information via www.BeachBumVacation.com/reservation



*****RESORT DETAILS*****



Distance from hotel to downtown Cancun, 70 minutes. Distance from hotel to Cancun International Airport (CUN), 45 minutes.

Hotel Amenities

- ATM
- Babysitting Services (\$)
 - Bar (swim-up)
 - Beach
 - Beauty Salon
- Bell Services (\$)
 - Billiards
- Car Rental (\$)
 - Concierge
- Currency Exchange
 - Dry Cleaning
 - Fitness Center
 - Games (available)
- Gift Shop
- Laundry Facilities (\$)
 - Laundry Service
- Medical Services (24 hour) (\$)
 - Meeting Facilities
 - Multilingual Staff
 - Pool (swimming)
 - Restaurants (3)
 - Spa Services (\$)
 - Tennis
 - Travel Agency (\$)
- Wheelchairs (on request)

Children's Club Ages 4-12 Internet Access (wireless) Wireless Internet service is offered in both public areas and guestrooms at no cost for guests using their laptops. (\$) Denotes a fee may be charged. Please note: Some hotel amenities listed above may have an additional fee associated with them.





Accommodation Categories and Descriptions

Arrival/Departure Time:

- Check-in-time: 3:00 pm Check-out-time: 12:00 pm
- Early check-in and late checkout on request, and subject to availability.
- Children's age break is 17 years old.

Maximum Occupancy:

- Deluxe Resort View* - 4 adults or 2 adults with 2 children.
- Superior Deluxe Partial Ocean View* - 4 adults or 2 adults with 2 children.
- Superior Deluxe Ocean View* - 4 adults or 2 adults with 2 children.
- Concierge Level - 2 adults. Honeymoon Suite - 2 adults.
- Sand Suite* - 4 adults or 2 adults with 2 children.
- Governor Suite - 2 adults.

*A 5th body in the room will be allowed to stay in the same room with 4 guests if it is an infant (ages 0 to 3 years).





Deluxe Resort View Room, (RVR) Whirlpool tub; Private bath with shower; Balcony with two chairs and a table; Welcome bottle of wine; Seating area; Liquor dispenser contains premium, upgraded brands of liquor; Daily refreshed minibar contains sodas, bottled water, juices, domestic & imported beers; Coffee maker; Bath amenities; Bathrobes & slippers; Professional hair dryer and straightener; Iron/ironing board; Digital safe (laptop size); Individually controlled air conditioning; Direct dial telephone; Smart TV; Alarm clock/radio/iPod dock; 24 hour room service & turndown service; Non smoking room; Wireless internet; The views are limited and could be partially obstructed; This category is not open to groups.
Bedding: 1 king bed or 2 double beds.

Superior Deluxe Partial Ocean View, (SXO) Double whirlpool tub; Private bath with shower; Some rooms have balconies with two chairs and a table and others have French Style balcony; Welcome bottle of wine; Seating area; Liquor dispenser contains premium, upgraded brands of liquor; Daily refreshed minibar contains sodas, bottled water, juices, domestic & imported beers; Coffee maker; Bath amenities; Bathrobes & slippers; Professional hair dryer and straightener; Iron/ironing board; Digital safe (laptop size); Individually controlled air conditioning; Direct dial telephone; Smart TV; Alarm clock/radio/iPod dock; 24 hour room service & turndown service; Non smoking room; Wireless internet. 2 rooms for the physically challenged (not guaranteed & subject to availability). Bedding: 1 king bed or 2 double beds.

Superior Deluxe Oceanview, (DSO) Double whirlpool tub; Private bath with shower; Some rooms have balconies and some rooms have terraces; Welcome bottle of wine; Seating area; Liquor dispenser contains premium, upgraded brands of liquor; Daily refreshed minibar contains sodas, bottled water, juices, domestic & imported beers; Coffee maker; Bath amenities; Bathrobes & slippers; Professional hair dryer and straightener; Iron/ironing board; Digital safe (laptop size); Individually controlled air conditioning; Direct dial telephone; Smart TV; Alarm clock/radio/iPod dock; 24 hour room service & turndown service; Non smoking room; Wireless internet. Bedding: 1 king bed or 2 double beds. View: Ocean.



Concierge, (CON) Double whirlpool tub; Private bath with shower; Balcony with two chairs and a table; Welcome bottle of wine; Seating area; Liquor dispenser contains premium, upgraded brands of liquor; Daily refreshed minibar contains sodas, bottled water, juices, domestic & imported beers; In room snacks include chips & peanuts; Coffee maker; Luxury bath amenities; Bathrobes & slippers; Professional hair dryer and straightener; Steam iron; Digital safe (laptop size); Individually controlled air conditioning; Direct dial telephone with exclusive Concierge phone service; Apple TV with special apps; Alarm clock/radio/iPod dock; 24 hour room service from select restaurants to create a "Special Menu"; Non smoking room; Wireless internet; DVD and CD player; Aromatherapy menu; Two 25 minute massages at the Beach/Spa/Treatment rooms (location varies per resort); Nightly petit fours; Nightly turndown service; Pillow menu; Private check-in & out/Late check-out & early check-in (subject to availability); Exclusive Beach Bag (one per room/per stay). The Concierge Level room requires a 3 night minimum stay. Bedding: 1 king bed.



Honeymoon Suite, (HST) Double whirlpool tub; Private bath with shower; Balcony with two chairs and a table and two sunbeds; Welcome bottle of wine; Seating area; Liquor dispenser contains premium, upgraded brands of liquor; Daily refreshed minibar contains sodas, bottled water, juices, domestic & imported beers; In room snacks include chips & peanuts; Coffee maker; Luxury bath amenities; Bathrobes & slippers; Bathroom scale; Professional hair dryer and straightener; Steam iron; Digital safe (laptop size); Individually controlled air conditioning; Direct dial telephone; Apple TV with special apps; Alarm clock/radio/iPod dock; 24 hour room service & turndown service; Non smoking room; Wireless internet. DVD and CD player. Bedding: 1 king bed. View: Oceanfront.

Sand Suite, (SAN) Double whirlpool tub; Private bath with shower; Direct access from your ocean front room to the beach; Welcome bottle of wine; Seating area; Liquor dispenser contains premium, upgraded



brands of liquor; Daily refreshed minibar contains sodas, bottled water, juices, domestic & imported beers; In room snacks include chips & peanuts; Coffee maker; Luxury bath amenities; Bathrobes & slippers; Professional hair dryer and straightener; Steam iron; Digital safe (laptop size); Individually controlled air conditioning; Direct dial telephone; Apple TV with special apps; Alarm clock/radio/iPod dock; 24 hour room service from select restaurants to create a "Special Menu"; Non smoking room; Wireless internet; DVD and CD player; Aromatherapy menu; Pillow menu; Private check-in & out/Late check-out & early check-in (subject to availability); Exclusive Beach Bag (one per room/per stay); Nightly turndown service. Bedding: 1 king bed or 2 double beds. View: Oceanfront. Television Apple TV with special apps including iTunes & Netflix.



Governor Suite, (GVS) Double whirlpool tub; Private bath with shower; Balcony with two chairs and a table; Welcome bottle of wine; Living room; Liquor dispenser contains premium, upgraded brands of liquor; Daily refreshed minibar contains sodas, bottled water, juices, domestic & imported beers; In room snacks include chips & peanuts; Coffee maker; Luxury bath amenities; Bathroom scale; Professional hair dryer and straightener; Steam iron; Digital safe (laptop size); Individually controlled air conditioning; Direct dial telephone; Apple TV with special apps; Alarm clock/radio/iPod dock; 24 hour room service & turndown service; Non smoking room; Wireless internet. Bedding: 1 king bed. View: Ocean.

Concierge Level Room Category Inclusions

- Rooms with best views and locations



- King beds guaranteed
- Special room service menu (select restaurant menu)
- Two 25 minute massages on the Beach/Spa (location varies per resort)
 - Nightly turn down service guaranteed
 - Nightly petit fours
 - Espresso/American coffee machine
 - Luxury bath amenities
 - DVD player/CD player -iPod dock/radio/alarm clock
 - Pillow menu
 - Aromatherapy
 - Professional blow dryer
 - Exclusive concierge phone service
 - Upgrade brand of liquors in room dispenser
- Private beach lounge chair area with waiter service
 - Exclusive beach bag
- Private check in and out. Late check out and early check in subject to availability.

Please Note:

- Single Parent Policy:
 - A single parent traveling with 1 child must be booked as a double room.

All accommodations include: television (satellite), air conditioning, alarm clock, bath amenities, bathrobe, coffee maker, crib (on request), hairdryer, internet access (wireless), iron, ironing board, liquor dispenser, mini-bar, purified water, rollaway bed (on request), safe deposit box, slippers and turndown service.

Miscellaneous Amenities

Telephone Unlimited long distance phone calls to Mexico, Continental US and Canada.

Mini-bar Includes bottled water, soda, juices and domestic beer

Miscellaneous Amenities Wine upon arrival

Specific bedding and/or special requests are fulfilled based on availability and cannot always be guaranteed.





Food and Beverage Outlets

- **Cielo Bar**, lobby bar.
- **Luna Lounge**, Lounge bar.
- **Cafe Del Mar**, Breakfast International Buffet, lunch Mexican buffet and dinner Mexican la carte & buffet Cuisine: International, Mexican.
- **Momonahana**, For lovers of Asian cuisine, Mo-Mo-No-Ha-Na serves dinner in a central lobby location. Cuisine: Oriental. Dress Code: Casual.
- **Terrazza**, open for dinner, a la carte. Cuisine: Italian.
- **Aquabar**, Pool snack bar.

