

Beach Bum Vacation Details

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Destination Information

Just 12 miles from Cancun International Airport, minutes from the quaint fishing town of Puerto Morelos, is Now Jade Riviera Cancun. Guests will receive 550 sumptuous, spacious accommodations with 24 hour room and concierge service, flat screen surround sound televisions, daily refreshed premium mini bars in-suite, wireless internet, private terraces, and, without exception, spectacular views of the Caribbean Sea.



Reservation Information

As your Certified Travel Concierge: it is my pleasure to make your vacation planning as stress free and easy as possible for you - all you need to do is pack and show up! I'm here to personally answer any questions you may have throughout the process. We know you have plenty of choices, and we appreciate the chance to show you the benefits of booking with Beach Bum Vacation.

Next Step? Reserve your Beach Bum Vacation by submitting your detailed information via www.BeachBumVacation.com/reservation



*****RESORT DETAILS*****



Distance from hotel to Playa del Carmen, 22.5 miles (36 kms). Distance from hotel to Cancun City, 22.5 miles (36 kms). Distance from hotel to Cancun International Airport (CUN), 17 kms (11 miles).

Your creature comforts extend to three oversized swimming pools, six game courts, motorized water sports, and an outdoor theater for shows and movies beneath the stars. Now Jade Riviera Cancun also brings together a culinary and mixology team who delivers fine food and drink within seven gourmet, reservation free restaurants and five stylish bars and lounges. And yet, the indulgences don't end there. A foray into the Spa and you'll experience a rejuvenated body and mind and a renewed spirit, courtesy of indigenous treatments that go from a melt away massage to a hydrotherapy that transcends. It's just the beginning. A getaway where you'll have it all without a wristband. Without exception.



877-943-8282

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Hotel Amenities

- Accommodations for Physically Challenged Guests
 - Activities
 - Aerobic Classes
 - Aerobics (aqua)
- Babysitting Services (\$)
 - Ballroom
 - Banquet Room
 - Bar (swim-up)
 - Bars/Lounges
 - Basketball Court
 - Beach (onsite)
 - Beauty Salon
 - Breakfast Room
 - Business Center
 - Car Rental Desk
- Children's Activities
- Children's Playground
 - Coffee Shop
 - Concierge
- Conference Rooms
- Currency Exchange
- Doctor (on call) (\$)
 - Entertainment
 - Exercise Classes
- Facilities for Physically Challenged Guests
 - Fitness Center
 - Floors (4)
 - Gift Shop (\$)
 - Golf (nearby) (\$)
 - Hospitality Desk
 - Ice Machines
- Internet Service (\$)
 - Laundry Service
 - Medical Services
 - Meeting Room
 - Multilingual Staff
 - Newsstand (\$)
 - Parking Facility
 - Ping Pong
- Pool (children's) (\$)
 - Pool (outdoor)
- Poolside Beverage Service
- Poolside Grill
- Poolside Meal Service
 - Restaurants
- Safety Deposit Box (in room)
 - Sauna
 - Snack Bar
 - Spa
 - Taxi Stand (\$)
- Tennis Court (lighted) (\$)
 - Tour Desk
- Tours & Excursions (\$)
 - Travel Agency (\$)
 - Umbrellas (beach/pool)
 - Valet Service
 - Volleyball (beach)
 - Watersports (motorized)
 - Watersports (non-motorized)
- Wedding Coordinator
 - Wedding Site

(\$) Denotes a fee may be charged. Please note: Some hotel amenities listed above may have an additional fee associated with them.



Accommodation Categories and Descriptions

Arrival/Departure Time:

- Check-in-time: 3:00 pm Check-out-time: 12:00 pm

Early check-in and late checkout on request, and subject to availability.

Children Policy:

- Children's age break is 12 years old.

Maximum Occupancy:

- Junior Suite Tropical View - 3 adults or 2 adults and 2 children.
- Junior Suite Ocean View - 3 adults or 2 adults and 2 children.
- Junior Suite Ocean Front - 3 adults or 2 adults and 2 children.
- Family Suite - 3 adults or 3 adults and 1 child, or 2 adults and 4 children.
- Preferred Club Suite Ocean View - 3 adults or 2 adults and 2 children.
- Preferred Club Suite Ocean Front - 3 adults or 2 adults and 2 children.
- Preferred Club Governor Suite - 2 adults.



Junior Suite Tropicalview, (JST) Spacious Junior Suite, 700 square feet (62 square meters), living area, 32 inch LCD television, balcony, air conditioning and ceiling fan, Jacuzzi in bathroom and separate rain shower, double sink, bidet, hair dryer, toiletries, comfortable bed with a wider mattress. Bedding: 1 king bed or 2 double beds.



Junior Suite Oceanview, (JUO) Jacuzzi for two in bathroom, luxurious bath amenities, marble floors, bathrobe and slippers, hair dryer, direct dial phone, cable television, minibar refreshed daily, electronic safe box (accommodates up to 13" laptop), electronic keyhole, alarm clock with MP3 player docking station connector, air conditioning with individual control, 24 hour room service, coffee and tea maker, iron and ironing board, luxury amenities, 700 square feet. Bedding: 1 king bed or 2 double beds.

Junior Suite Ocean Front, 700 square feet (65 square meters). In addition to the above amenities, the Junior Suite Ocean Front also offers a living area, 32" LCD TV, balcony, air conditioning and ceiling fan, Jacuzzi in bathroom and separate rain shower, double sink, bidet, comfortable bed with a wider mattress, alarm clock with iPod connection and wireless internet access available. Bedding: 1 king bed or 2 double beds.



Family Suite, (FMS) 1400 square feet (130 square meters) each suite. In addition to the above amenities, the Family Suite also offers 2 spacious connecting Junior Suites one with king size and one with two double beds. The suite also offers a balcony, Jacuzzi in bathroom and separate rain shower, double sink, bidet, comfortable bed with a wider mattress, alarm clock with iPod connection. View: Tropical.

Preferred Club Suite Oceanview, Located amongst four buildings with elevator access. Exterior Jacuzzi on the terrace. Bathroom with double sinks and vanity mirror. Turndown service. Some of the rooms have ocean view. Connecting rooms available. Bedding: 1 king bed or 2 double beds.

Preferred Club Suite Ocean Front, 765 square feet (71 square meters). In addition to the above amenities, the Preferred Club Suite Ocean front also offers a balcony with Jacuzzi for 2 overlooking the ocean, 32" LCD TV, air conditioning and ceiling fan, bathroom with separate rain shower, double sink, bidet, luxurious bathroom amenities, comfortable bed with a wider mattress, separate living room with a 32" LCD TV and sofa, two closets, two phones and an alarm clock with iPod connection. Bedding: 1 king bed or 2 double beds.



Preferred Club Governor Suite, 1088 square feet (101 square meters). In addition to the above amenities, the Preferred Club Governor Suite also offers a large room with a comfortable king bed, private balcony, air conditioning and fan, relaxing room, bathroom with separate rain shower, a bidet, hair dryer, VIP bathroom amenities, double round sink, indoor Jacuzzi and dressing room. Additionally, the suite offers a spacious closet, three phones, Secret box, alarm clock with iPod connection, complimentary wireless internet access, foyer, a guest full independent bathroom and shower, patio lounge with a double terrace that includes an outdoor Jacuzzi, living room with TV, spacious dining room and ocean views. Bedding: 1 king bed.

The Preferred Club:

- Preferred Club Suites offer the following additional amenities:
 - Personalized check-in and check-out with concierge service
- Living room (in Preferred Club Suites and Preferred Club Governor Suites)
 - Jacuzzi on balcony (in Preferred Club Suites)
 - Bathroom with double sinks and rain shower
 - Preferred status and amenities
 - Preferred Club Lounge
 - Private areas throughout the resort
 - Upgraded bath amenities
 - Bathrobes and slippers
 - Pillow menu
- Secrets Box for private room service delivery
 - Complimentary internet access in suite
- Complimentary computer access in Club Lounge
 - Upgraded mini-bar and room service menu
 - Two 32 LCD TVs
- Daily continental breakfast service in the lounge
- Afternoon hot and cold hors d'oeuvres; exquisite desserts and fine liquors in the lounge
- Complimentary newspaper in room every day (English and Spanish)

All accommodations include: air conditioning, safety deposit box, internet access: (\$), sprinkler system, maid service, rollaway bed (on request), shower, alarm clock, coffee/tea maker, Jacuzzi, iron, telephone, mini-bar, room service (24-hour), balcony or patio, hairdryer, smoke detector, ironing board, television, radio and ceiling fan.

(\$) Denotes a fee may be charged.

Specific bedding and/or special requests are fulfilled based on availability and cannot always be guaranteed.



Food and Beverage Outlets

- **Alisios Lobby Bar**, Ideally located in the main Lobby Area serving domestic and selected international drinks, as well as cocktails. General Opening Hours: 10:00am to 12:00am
- **Moments Lobby Bar**, Conveniently located in the main lobby area, Moments serves domestic and international drinks. General Opening Hours: 10:00am to 1:00am
- **Scores**, Located in the upper level of the shopping area, this bar features a casual ambience with three LCD flat panel televisions and two pool tables. General Opening Hours: 9:00pm to 1:00am



- **Splash**, Swim up bar at the main pool General Opening Hours: 10:00am to 6:00pm
- **Sports & Fun Bar**, Located in the upper level of the commercial area, with fun and casual ambience, featuring three LCD flat panel television and 2 pool tables. General Opening Hours: 6:00pm to 1:00am Dress Code: Casual.
- **The Lounge**, Located inside the Preferred Club section, offering premium bar service and snacks in a relaxed, private atmosphere for Preferred Club guests only. The Lounge is the ideal place to read a book, watch TV and relax. General Opening Hours: 7:00am to 11:00pm
- **The Mix**, Beach Bar located on the main beach offers guests their favorite cocktails. General Opening Hours: 10:00am to 6:00pm
- **The Reef**, Swim up bar General Opening Hours: 10:00am to 6:00pm



- **Olas Snack**, Beach Club open daily for lunch. No dress code. No reservations required. Non-smoking. Setting capacity is 260 guests. General Opening Hours: 11:30am-5:00pm General Opening Days: Daily
- **Carnival International Buffet**, Specializing in international cuisine, Carnival Buffet has an exciting decor and offers an international menu in a casual atmosphere. An air conditioned dining area with ocean view terrace is available. Approximate seating capacity is 550. General Opening Hours: Breakfast 7:00am-11:30am; Lunch 12:30pm-4:00pm; Dinner 6:00pm-11:00pm Dress Code: Casual.
- **Coco Cafe**, Premium coffee and deli snacks in a casual and relaxed atmosphere. Dress Code: Casual.



- **Capers**, Explore the rich flavors of Italian cuisine in a contemporary Tuscan setting. Approximate seating capacity is 96. Dinner Hours: Open for dinner only from 6:00pm to 11:00pm. Dress Code: Casual Elegant.
- **Castaways**, Take a quick break from the pool or beach and replenish your forces with a fresh, delicious sandwich or an energetic meal. Castaways also serves small bites and invigorating drinks at the poolside area with a spectacular ocean view. Approximate seating capacity is 300. General Opening Hours: 12:00pm to 5:30pm Dress Code: Casual.



- **Spice**, Taste the best in Asian Cuisine, seated beside tranquil fountains and nearby wooden formations around an indoor Zen Garden with three Teppanyaki tables, a Sushi Bar and Pagoda. Approximate seating capacity is 78. Dinner Hours: Open for dinner only from 6:00pm to 11:00pm
Dress Code: Casual Elegant.



- **Cin Cin**, Cin Cin evokes an old Flamenco Cabaret, where white threaded curtains form waves in the center of the restaurant creating an elegant, romantic atmosphere. Adults only. Mediterranean gourmet cuisine. Approximate seating capacity is 90. General Opening Hours: Open for dinner only from 6:00pm to 11:00pm. Dress Code: Casual.
- **Cinque Terre(*)**, open for dinner only. No groups. No smoking. Setting capacity is 148 guests. Cuisine: Italian. General Opening Hours: 6:00pm-10:30pm General Opening Days: Daily Dress Code: Casual Elegant. (*) Denotes reservation is required.
- **El Mortero(*)**, open for dinner only. No groups. No smoking. Seating capacity is 104 guests. Cuisine: Mexican. General Opening Hours: 6:00pm-10:30pm General Opening Days: Daily Dress Code: Casual Elegant. (*) Denotes reservation is required.
- **Mercure**, Mercure embraces you once entering this serene garden and ocean view Elegant French Cuisine restaurant. Open for breakfast and dinner. Breakfast service is exclusive for Preferred Club guests only. Approximate seating capacity is 52. Dress code is Casual Elegance for dinner.
Breakfast Hours: 7:00am to 10:00am Dinner Hours: 6:00pm to 11:00pm

Pure Restaurant, Tranquility embraces you once entering this serene garden and ocean view elegant French cuisine restaurant. Open for dinner only. No dress code. No reservations required. Non smoking restaurant. Seating capacity is 80 guests. General Opening Hours: 6:00pm to 10:30pm

- **Senses Restaurant(*)**, Adults only. Open for dinner only. No groups. No smoking. Seating capacity is 80 guests. Cuisine: Mediterranean. General Opening Hours: 6:00pm-10:30pm General Opening Days: Daily. Dress Code: Casual Elegant. Dress code is casual elegant which means gentleman must wear shirts. Also no tank-tops, shorts, tennis shoes or beach sandals. (*) Denotes reservation is required.



- **Tamarindo**, Tamarindo is an invitation to set off on a Mexican journey to delectable delights. The restaurant features a contemporary Mexican decor with silver, white and Mexican pink colors. Open for dinner only. Approximate seating capacity is 80. Dinner Hours: 6:00pm to 11:00pm Dress Code: Casual Elegant.

Dress Code

- Casual: Bermudas (long shorts or capri pants), sneakers/tennis shoes and sandals. Ladies must wear a bathing suit wrap or coverup. No sleeveless shirts for men.
- Casual Elegance: Sneakers/tennis shoes or sandals and dress shirts with short sleeves. Long pants or nice Bermudas are required for men. No sleeveless shirts or flip-flops.
- Formal: Men should wear long pants, collared shirts and dress shoes required. Women should wear blouses, skirts, slacks or dresses and dress shoes.



Add on Packages

A TOUCH OF PERFECTION SPA PACKAGE

Package Inclusions:

- Rejuvenate your skin with luminous C and sea facial, a treatment designed to reduce fine lines and revitalize your appearance.
- After that restore your mind, body and soul with an intensifying seaweed wrap, a treatment made with seaweed containing vitamins, minerals and enzymes that detoxify and nourish your body.
- Finish by releasing stress and alleviating your neck, shoulders and upper back with a stimulating tension release massage.

ABSOLUTE SERENITY SPA PACKAGE

Package Inclusions:

- Bring back the natural balance of your skin with a lily wrap, repairing treatment consisting of natural floral ingredients with energizing properties of green tea.
- Protect your face from damage caused by excess sun rays by toning your skin with an after sun facial.
- Then dissolve away tension knots caused by daily stress with a therapeutic deep tissue massage.

DO NOT DISTURB HONEYMOON PACKAGE

Package Inclusions:

- Sparkling wine, flowers and fresh fruit in room on arrival
- Breakfast in bed with Mimosas (reservations required in advance via guest service)
 - Couple's massage Spa treatment (50 minutes)
- Romantic beachfront dinner for two including bottle of wine
 - Special turndown service one evening during stay
 - Private petit fours each evening at turndown
- Free Anniversary Nights. Stay a minimum of 5 paid nights over first anniversary date and receive 2 additional nights free or stay 4 paid nights over first anniversary date and receive 1 additional night free.
- This package is complimentary when booking a Preferred Club Suite Ocean View category or higher for a minimum of 7 nights.
 - Subject to availability.
 - Double occupancy only.
- Prices and package subject to change without notice.
- This package cannot be combined with the Your Moments Wedding Package to receive both packages complimentary and cannot be deducted when purchasing other packages.
- Applicable to couples staying within three months of their wedding date. Couple must present a copy of their wedding invitation or marriage certificate at the time of check-in.





HONEYMOON BLISS PACKAGE

Package Inclusions:

- Fresh fruit on arrival
- Bottle of sparkling wine on arrival
- Special turndown service one evening during stay
- Breakfast in bed with Mimosas (reservations required in advance via guest service) -15% discount on treatments

Please Note:

- Please request your honeymoon or anniversary package at time of booking.
- You will be required to present a copy of your wedding invitation or marriage certificate at check-in. - 15% discount on spa treatments cannot be applied to spa packages or combined with any other spa promotion or offer.
- Travel must occur over anniversary date or within three months of wedding date

ROMANCE IN PARADISE SPA PACKAGE

Package Inclusions:

- This luxury package for two begins with the simplicity and efficiency of the old world, mini facials that cleanse, tone, and moisturize the skin.
- Followed by two Swedish massages that will moisturize your body with natural oils. This invigorating massage will release tension, reducing stress and muscular discomfort.



STATE OF BLISS SPA PACKAGE

- Take a moment to indulge. Begin by treating your skin to a mini facial designed to cleanse, tone and moisturize the skin.
- Complete your treatment by pampering your self with a basic manicure, pedicure & extra paraffin.

Bonus Features

- Bottled water
- Chaise lounges
- Daily activities
- Watersports (Non-Motorized)
 - Towels
- Use of Tennis Courts
- Parking

Miscellaneous Information

Sip, Savor & See Dining Experience Guests can enhance their Unlimited-Luxury experience by enjoying dinner and nightly entertainment at select, nearby Secrets, Dreams and Now Resorts & Spas.

- Guests are responsible for the cost of transportation to and from the resorts.
 - The Sip, Savour & See Dining Experience is only good for dinner.
 - This is not a day pass.
- Guests must make arrangements through the resort concierge by 3:00pm.
- Guests may choose to dine at any of the restaurants that are serving dinner. A maximum of 4 people are allowed per seating.
 - Special restrictions may apply for Christmas and New Year's Eve dinners and special events.
- Guests can utilize the facilities at the resort they are visiting from 6:00pm until 1:00am, including bars and theater.



General

- Club Paradise section: adults only
- Children's program: for children ages 4-12
 - Minimum age for check-in: 18 years
- Spring break policies: no spring break groups accepted.
Unlimited Green Fees (dates apply)
- Guests can enjoy one complimentary round per person, per day.
- There are additional fees that guests are responsible for at the golf course.
 - Premium tee times and golf cart fees apply.
- Transportation to and from golf course may not be included (check with the resort for details).
 - Please check with the concierge for availability & golf course information.

During your stay at Now Jade Riviera Cancun, visit the Grand Coral Riviera Maya Golf Course and enjoy a complimentary round of golf. Designed by PGA champion, the Grand Coral Riviera Maya is perfect for pros and amateurs alike. Hit the rolling greens in the beautiful Riviera Maya while overlooking the gorgeous Caribbean Sea. Golf carts are mandatory and must be used by all golfers

Dress Code:

- Men: Collared shirts and mid-thigh (non-denim) length
- Women: Appropriate golf attire, no bathing suits

Please note:

- Unlimited Green fees
- For premium tee times and golf carts, additional fees apply.
 - Transportation to and from golf course not included
- Golf carts are mandatory, at an additional fee, and must be used by all golfers.
 - Premium Tee Times:
 - Winter: 6am-1pm and Summer: 6am-2pm
- Individual reservation can be made up to 60 days in advance.

Gala Dinners

- Mandatory Gala Dinner for Christmas and New Year's Eve.

Local Attractions

Tourist Attractions Nearby:

- Playa del Carmen: 36 kilometers(22 miles)
- Cancun City: 36 kilometers(22 miles)

*All Resort Packages and Inclusions are subject to change any time

