

Beach Bum Vacation Details

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Destination Information

I really love the Riviera Maya of Mexico as it's a great value for money. There's so much to do & see, great beaches, close to the airport & very easy to fly to from all parts of the USA. The Riviera Maya, is located in the north-east coast of the Yucatan Peninsula in the state of Quintana Roo, México. Distance from hotel to town, 28 miles. Distance from hotel to Cancun International Airport (CUN), 22 miles.



Reservation Information

As your Certified Travel Concierge: it is my pleasure to make your vacation planning as stress free and easy as possible for you - all you need to do is pack and show up! I'm here to personally answer any questions you may have throughout the process. We know you have plenty of choices, and we appreciate the chance to show you the benefits of booking with Beach Bum Vacation.

Next Step? Reserve your Beach Bum Vacation by submitting your detailed information via www.BeachBumVacation.com/reservation



*****RESORT DETAILS*****



Generations Riviera Maya, a Gourmet Inclusive Resort, by Karisma is Mexico's premier All-Suite, All-Butler, All- Gourmet beachfront resort where couples, wedding parties and families can savor a Gourmet Inclusive experience, a vacation that fosters togetherness. This 144-suite resort stretches along a secluded beach in Riviera Maya, providing indulgences from Gourmet Inclusive a la carte cuisine to infinity pool balcony suites, complete with attentive butler service. With the Eko Kids Club offering supervised activities for children, parents can run off and play all by themselves, knowing that their little ones are in good hands and having fun. And with everything from beach watersports to nightly live entertainment, there are plenty of adult activities to run off to. Adult guests are also welcome to use the facilities at El Dorado Casitas Royale and El Dorado Royale, located right next door. Guests are invited to customize their Gourmet Inclusive experience by completing a pre arrival form online. The property is 25 minutes south of Cancun International Airport, 15 minutes north of Playa del Carmen, just 10 minutes away from Mayakoba championship golf course, 25 minutes away from the Playacar Golf Club, 5 minutes south from Puerto Morelos and 35 minutes south of downtown Cancun.





Hotel Amenities

- Activities
- Activities Desk
- Air Conditioning (public areas)
- Babysitting Services (\$)
 - Bars
 - Beach
- Beauty Salon (\$)
- Children's Activities
- Children's Playground
 - Concierge
- Elevators
- Entertainment
- Fitness Center
- Fitness Room
- Front Desk (24-hour)
- Golf (nearby) (\$)
- Hospitality Desk
- Internet Access (high speed, wireless) (\$)
- Laundry Service (\$)
 - Lounges
- Massage Services (\$)
- Medical Services (\$)
- Multilingual Staff
 - Parking
- Pool (children's)
- Restaurants
- Safe Deposit Boxes (front desk)
- Security (24-hour)
 - Shoe Shine
 - Spa
- Wedding Coordinator
 - Wedding Site



Butler Service Gourmet Inclusive Butler Service Guests can truly relax knowing that professional butlers will take care of their every need. Butlers are not personal.



- Ensure your preferences are in-suite in accordance to the format previously filled out online
 - Provide all information regarding tours and spa services
 - Provide a private orientation of the room and the property
 - Make all tour bookings and on property activities
 - Recommend and reserve Spa treatments
 - Aromatherapy
 - Pillow menu
 - Serve continental family style breakfast in suite
 - Serve family themed in room dining (from Ocean Front One Bedroom Jacuzzi Suite and above)
 - Make dinner reservations for adults at El Dorado Royale and El Dorado Casitas Royale
 - Make babysitter arrangements (additional charge)
 - Arrange for special occasions and celebrations
 - Ensure suite is kept in perfect condition and arranged according to your preferences
 - Make all room service orders
 - Shine/clean shoes for dinner
 - Complimentary steam service: 2 pieces of clothes per person, the first night. (Additional steaming, extra charge applies)
 - Unpacking and packing service Beach & Pool Butler Service
 - Serve your favorite drinks while you lounge on the beach or pool
 - Provide sunscreen and towels
 - Provide newspapers, magazines, and reading material
 - Order lunch at the restaurant
 - Arrange picnics on the beach
 - Provide refreshments and Gourmet Bites
 - Bring cold scented towels
 - Provide kids toys (\$) Denotes a fee may be charged.

Please note: Some hotel amenities listed above may have an additional fee associated with them.

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Accommodation Categories and Descriptions

Arrival/Departure Time:

- Check-in-time: 3:00 pm Check-out-time: 12:00 pm

Early check-in and late checkout on request, and subject to availability.

- The hotel considers children to be guests that are 12 years old and under.
- The hotel considers teens to be guests that are between 13 and 17 years old.

Maximum Occupancy:

- Oceanfront Luxury Jacuzzi Suite - 2 adults or 2 adults and 2 children or 1 adult, 1 teen and 1 child.
 - Ocean Front One Bedroom Jacuzzi Suite - 2 adults or 2 adults and 2 children or 1 adult, 1 teen and 3 children.
 - Ocean Front One Bedroom Pool Swim Up Jacuzzi Suite - 2 adults or 2 adults and 2 children or 1 adult, 1 teen and 3 children.
 - Ocean Front One Bedroom Swim Up Jacuzzi Suite - 2 adults or 2 adults and 2 children or 1 adult, 1 teen and 3 children.
 - Ocean Front Two Bedroom Jacuzzi Suite - 4 adults or 4 adults and 4 children or 2 adults, 2 teens and 2 children.
 - Ocean Front Two Bedroom Swim Up Jacuzzi Suite - 4 adults or 4 adults and 4 children or 2 adults, 2 teens and 2 children.
 - Ocean Front Two Bedroom Pool Swim Up Jacuzzi Suite - 4 adults or 4 adults and 4 children or 2 adults, 2 teens and 2 children.
 - Ocean Front Three Bedroom Jacuzzi Suite - 6 adults or 6 adults and 6 children or 4 adults, 4 teens and 4 children.
 - Ocean Front Three Bedroom Swim up Jacuzzi Suite - 6 adults or 6 adults and 6 children or 4 adults, 4 teens and 4 children.
 - Ocean Front Three Bedroom Pool Swim Up Jacuzzi Suite - 6 adults or 6 adults and 6 children or 4 adults, 4 teens and 4 children.
 - Ocean Front Three Bedroom Pool Swim Up Jacuzzi Suite - 6 adults or 6 adults and 6 children or 4 adults, 4 teens and 4 children.
- Luxury Jacuzzi® Suite, The Luxury Jacuzzi® Suite includes all of the amenities described below and a sitting area. 722 square feet.
Bedding: 2 double beds.



Oceanfront Luxury Jacuzzi® Suite, These elegant, spacious suites, 722 square feet, feature a luxurious king or two double beds and a double and single sofa bed for children to sleep on at night. Each room is divided by a modern sliding door for more privacy. This suite is equipped with high tech Smart TVs and a premium minibar, indoor luxury Jacuzzi and a contemporary bathroom with double sinks and glass enclosed showers. Bedding: 1 king bed or 2 double beds.



Ocean Front One Bedroom Jacuzzi® Suite: These spacious suites, 1287 square feet, have a master bedroom and a living room area with double and single sofa bed for children to sleep at night. This suite is fully equipped with high tech smart TVs, indoor luxury Jacuzzi and a contemporary bathroom with double sinks and glass enclosed showers and the exclusive "Aguas del Amor" (private outdoor shower). Bedding: 1 king bed and 1 sofa bed. View: Ocean or Pool.



Ocean Front One Bedroom Swim Up Jacuzzi® Suite: Enjoy ultimate privacy, views of the white sand beaches and the largest artificial coral reef in the world at these spacious suites, located on the second, third and fourth level with your own infinity pool. These suites have a master bedroom, featuring a luxurious king size bed. Living room area with double and single sofa bed for children to sleep at night.

This suite is fully equipped with high tech smart TVs, indoor luxury Jacuzzi and a contemporary bathroom with double sinks and glass enclosed showers and the exclusive "Aguas del Amor" (private outdoor shower). Bedding: 1 king bed and 1 sofa bed. View: Ocean or Pool.

Ocean Front One Bedroom Pool Swim Up Jacuzzi® Suite: t direct access to the main pool from your suite's private balcony and connected to the swim up pool bar. These spacious suites, 1287 square feet, have a master bedroom, featuring a luxurious king size bed. Living room area with double and single sofa bed for children to sleep at night. This suite is fully equipped with high tech smart TVs, indoor luxury Jacuzzi and a contemporary bathroom with double sinks and glass enclosed showers and our exclusive "Aguas del Amor" (private outdoor shower). Bedding: 1 king bed and 1 sofa bed. View: Ocean or Pool.

Ocean Front Two Bedroom Jacuzzi® Suite: This room category, with 2009 square feet, is a combination of 2 categories: Ocean Front One Bedroom Jacuzzi Suite and Luxury Jacuzzi Suite. Features a master bedroom, with a luxurious king size bed. Living room area with double and single sofa bed for children to sleep at night. This suite is fully equipped with high tech smart TVs, indoor luxury Jacuzzi and a contemporary bathroom with double sinks and glass enclosed showers and the exclusive "Aguas del Amor" (private outdoor shower). The connecting room has two double beds and a double and single sofa bed for children to sleep on at night. Bedroom divided by a modern sliding door for more privacy. Fully equipped with high tech smart TVs and a premium minibar, indoor luxury Jacuzzi and a contemporary bathroom with double sinks and glass enclosed showers. View: Ocean or Pool.



Ocean Front Two Bedroom Jacuzzi® Swim Up Suite: Enjoy ultimate privacy, views of the white sand beaches and the largest artificial coral reef in the world from these spacious suites, located on the second, third and fourth level with your own infinity pool. This room category, with 2009 square feet, is a combination of 2 categories: Ocean Front One Bedroom Jacuzzi Suite and Luxury Jacuzzi Suite. Features a master bedroom, with a luxurious king size bed. Living room area with double and single sofa bed for children to sleep at night. This suite is fully equipped with high tech smart TVs, indoor luxury Jacuzzi and a contemporary bathroom with double sinks and glass enclosed showers and the exclusive "Aguas del Amor" (private outdoor shower). The connecting room has two double beds and a double and single sofa bed for children to sleep on at night. Bedroom divided by a modern sliding door for more privacy. Equipped with high tech smart TVs and a premium minibar, indoor luxury Jacuzzi and a contemporary bathroom with double sinks and glass enclosed showers. View: Ocean or Pool.



Ocean Front Two Bedroom Pool Swim Up Jacuzzi® Suite: Convenient direct access to the main pool from your suite's private balcony and connected with the swim up pool bar. This room category, with 2009 square feet, is a combination of 2 categories: Ocean Front One Bedroom Jacuzzi Suite and Luxury Jacuzzi Suite. Features a master bedroom, with a luxurious king size bed. Living room area with double and single sofa bed for children to sleep at night. This suite is fully equipped with high tech smart TVs, indoor luxury Jacuzzi and a contemporary bathroom with double sinks and glass enclosed showers and the exclusive "Aguas del Amor" (private outdoor shower). The connecting room has two double beds and a double and single sofa bed for children to sleep on at night. Bedroom divided by a modern sliding door for more privacy. Equipped with high tech smart TVs and a premium minibar, indoor luxury Jacuzzi and a contemporary bathroom with double sinks and glass enclosed showers. View: Ocean or Pool.



Ocean Front Three Bedroom Jacuzzi® Suite: 2731 square feet spacious suite, specially designed for large parties, this suite is the combination of the Ocean Front One Bedroom Jacuzzi Suite and two Luxury Jacuzzi Suites. Features a master bedroom, with a luxurious king size bed. Living room area with double and single sofa bed for children to sleep at night. This suite is fully equipped with high tech smart TVs, indoor luxury Jacuzzi and a contemporary bathroom with double sinks and glass enclosed showers and the exclusive "Aguas del Amor" (private outdoor shower). The connecting room has two double beds and a double and single sofa bed for children to sleep on at night. Third room has a master bedroom, featuring 2 queen size beds, living room area with double and single sofa bed for children to sleep at night. Bedroom divided by a modern sliding door for more privacy. All rooms fully equipped with high tech smart TVs and a premium minibar, indoor luxury Jacuzzi and a contemporary bathroom with double sinks and glass enclosed showers. View: Ocean or Pool.



Ocean Front Three Bedroom Swim Up Jacuzzi® Suite: Enjoy ultimate privacy, views of the white sand beaches and the largest artificial coral reef in the world from these spacious suites, located on the second, third and fourth level with your own infinity pool. 2731 square feet spacious suite, specially designed for large parties, this suite is the combination of the Ocean Front One Bedroom Jacuzzi Suite and two Luxury Jacuzzi Suites. Features a master bedroom, with a luxurious king size bed. Living room area with double and single sofa bed for children to sleep at night. This suite is fully equipped with high tech smart TVs, indoor luxury Jacuzzi and a contemporary bathroom with double sinks and glass enclosed showers and the exclusive "Aguas del Amor" (private outdoor shower). The connecting room has two double beds and a double and single sofa bed for children to sleep on at night. Third room has a master bedroom, featuring 2 queen size beds, living room area with double and single sofa beds for children to sleep at night.

Bedroom divided by a modern sliding door for more privacy. All rooms fully equipped with high tech smart TVs and a premium minibar, indoor luxury Jacuzzi and a contemporary bathroom with double sinks and glass enclosed showers. View: Ocean or Pool.

Ocean Front Three Bedroom Pool Swim Up Jacuzzi® Suite: Convenient direct access to the main pool from your suite's private balcony and connected to the swim up pool bar. 2731 square feet spacious suite, specially designed for large parties, this suite is the combination of the Ocean Front One Bedroom Jacuzzi Suite and two Luxury Jacuzzi Suites. Features a master bedroom, with a luxurious king size bed. Living room area with double and single sofa bed for children to sleep at night. This suite is fully equipped with high tech smart TVs, indoor luxury Jacuzzi and a contemporary bathroom with double sinks and glass enclosed showers and the exclusive "Aguas del Amor" (private outdoor shower). The connecting room has two double beds and a double and single sofa bed for children to sleep on at night. Third room has a master bedroom, featuring 2 queen size beds, living room area with double and single sofa bed for children to sleep at night. Bedroom divided by a modern sliding door for more privacy. All rooms fully equipped with high tech smart TVs and a premium minibar, indoor luxury Jacuzzi and a contemporary bathroom with double sinks and glass enclosed showers.

Gourmet Inclusive Room Service:

- Generations Riviera Maya offers an in room dining experience available 24 hours a day.

Guests can enjoy a family a la carte menu delivered in gourmet baskets any time of the day within the comfort and convenience of their spacious suite, in their kitchenette facilities or even in their own private terrace. Specialties include family style continental breakfast, sharing options and themed dinners.

Options available in 1, 2 or 3 Bedroom Suites.

All accommodations include: iPod docking station, internet access (wireless), iron, ironing board, mirror (vanity), hairdryer, safe deposit box, telephone, air conditioning, bathrobes, coffee maker and room service (24-hour). Telephone (international Direct Dial) Effective October 1, 2015, free unlimited international calling from Mexico to anywhere in the world is included.

Specific bedding and/or special requests are fulfilled based on availability and cannot always be guaranteed.





Food and Beverage Outlets

- **Swell Swim Up Bar & Lounge**, Centrally located swim up bar, serving a wide array of virgin cocktails, healthy waters, ice-cold beers and full Gourmet Inclusive premium bar. Poolside waiter serving the refreshment of your liking.
- **Chef Market Grand Cafe & Deck**, The family restaurant on the block, Chef Market serves breakfast, lunch and dinner. Hard wood tables and chalkboard columns bring a special atmosphere to this modern and world cuisine restaurant with astonishing views of the turquoise Mexican Caribbean Ocean. From coffee and croissant, healthy options on the deck or a la carte choice from the blackboards to a lavish food display with wood burning pizza oven and rotisserie are the options to choose from to start or spend a part of the day with family and friends. Semi-private areas available for special events and gatherings. Gourmet Inclusive service: breakfast, brunch, lunch, dinner and late night corner.
- **Blend, Coffee, & Tea Corner**, Here you will find a wide variety of non-alcoholic beverages, from agave nectar latte to Arabica roast espresso or just a cup of coffee or teas. A selection of healthy smoothies, fruit pops and freshly baked goods you can pick and choose from for your enjoyment. Gourmet Inclusive Service from 10am to 6pm. Opening November 2014.
- **Sling Cocktail Bar & Lounge**, Third floor cocktail bar and lounge for adults only. Here they pour (sling) from the famous Singapore sling to tequila sling, you name it, they sling it. With a laid-back atmosphere, here guests can gaze out the window and view the sparkling the stars on the Caribbean Sea while enjoying your sling. Gourmet Inclusive Service from 5pm to 2am.



- **Tamarind Lobby Lounge**, Surrounded by lush Mexican jungle, this lounge is the perfect place to unwind and mingle with flavorful cocktails. Gourmet Inclusive Service from 11:00am- 11:00pm.
- **Habb Mediterranean Restaurant & Lounge**, Grilling is the predominant technique of cooking applied in this venue; olive oil and fresh herbs are used in abundance to season the food. Proximity to the ocean provides access to fresh seafood in some of the preparations which go from flatbreads, pastas to paella and risotto to name a few of the succulent dishes. While waiting for the dishes show your artistic qualities and draw your art on the paper table liner. At the Habb lounge with an impressive coastal Mediterranean decor you can enjoy a before and after dinner drink or choose from our family and friends pitcher menu to share some fruity flavors. Gourmet Inclusive Dinner service from 5:30pm to 10:00pm.



- **Jade Pan Asian Cuisine**, Share the flavors of the Chinese, Japanese, Korean, Thai, Vietnamese sizzling cooking pots. This cozy venue serves all food on the center of the table to enjoy together and be wowed by the amazing zests of this limitless culinary part of the world. Pick and choose the tea leaves of your liking or appeal to you the most to brew that special tea to complement your meal. Family private dining room available upon request. Cuisine: Asian.
- **Palms Gourmet Terrace**, Caribbean Mexican Cuisine, Local and Caribbean specialties with an emphasis on authentic Mexican "street" cuisine, spices and flavors. This seaside restaurant is a vibrant celebration of food, energy and music and beach life. Refreshing and unpretentious, Palapa offers the true authentic flavors of Mexico and the Caribbean. Enjoy authentic Mexican table games with a variety of cocktails. Cuisine: Caribbean, Mexican.





- **Wine Kitchen, Restaurant & Tasting Room, The perfect combination: Food, wine and great company.** Wine kitchen is a culinary endeavor serving preparations from the various wine regions of the world. Dishes are created especially according to guests preferences with the freshest ingredients available. Guests are invited to sit back and relax as the chefs do their magic. Gourmet Inclusive Service for dinner only from 6pm to 10pm.
- **Please Note: Dress Code Information:** To enhance the hotel's unique dining experience, please comply with the following casual elegant dress code in all Gourmet Restaurants. Ladies: Capri pants, dresses, skirts, long pants, shoes, dress sandals. Gentlemen: Formal Bermuda shorts, long pants, collared shirts, casual shoes or dress sandals.



GOURMET INCLUSIVE

Your Gourmet Inclusive vacation begins at check-in as you are greeted with a glass of sparkling wine (beverages for the kids) and a cool towel upon arrival. You will be pampered with gourmet services and amenities such as beach butlers, concierge service, daily turndown, 24 hour room service, premium beverages and gourmet cuisine. The trademark Gourmet Inclusive service offers unique and relaxing all-inclusive experiences.

Package Inclusions:

- Accommodations as selected
- Welcome glass of sparkling wine for adults and beverages for kids
- All meals and gourmet bites
- All domestic and international alcoholic and non-alcoholic beverages
- Gourmet Inclusive room service 24 hours including family style options and favorites from the hotel's sister resort's most popular restaurants
 - Kid's menu
 - Eko Kid's Club (4-12 years of age)
 - Beach and pool butler
 - Snorkeling equipment
 - Concierge and vacation planner services
 - All taxes and gratuities
- Room service family continental breakfast (in 1, 2 and 3 Bedroom Suites)
 - Library and reading area at the Family Lounge
 - Family themed night in room dining (in 1, 2 or 3 Bedroom Suites)
- Baby amenities: Strollers, pack and play, baby bottle warmers, baby bottle sterilizers, baby food, baby monitors, baby changing tables with bathtubs, cribs, baby bath robes



Add on Packages

MEMORABLE MOMENTS HONEYMOON & ANNIVERSARY PACKAGE

- Personal Romance Maitre D'
 - Private gourmet four course candlelit dinner on the beach
- Romantically decorated suite with rose petals, aroma therapy and candles, following private dinner
 - Chef's special gourmet breakfast in bed morning after dinner
 - Beachfront sky massage (2 for 1 offer)
 - Chilled bottle of champagne delivered to room upon arrival
 - Discount on spa services (15% off)
 - Fresh tropical floral arrangement in room
 - One night anniversary return stay voucher
- Complimentary when booking a 5 night stay or longer in a qualifying category.
 - Available for purchase in non-qualifying categories for an additional fee.
- Copy of marriage certificate (or wedding invitation with wedding photo) required at check-in.
- Package can be reserved for use up to 30 days after wedding date for honeymoons, or 30 days before and after wedding date for anniversaries.
 - One massage must be purchased to receive one of equal or lesser value complimentary.
- One night return stay voucher valid for future stays of 5 nights or longer(not including free night), non-transferable, holidays excluded and must be used within 395 days of check out date.
 - Not combinable with any other promotion unless otherwise specified.
 - Not valid for any reservations traveling with a group or wedding party.
 - Not combinable with the Taste of Romance package.

TASTE OF ROMANCE HONEYMOON PACKAGE

- Chilled bottle of champagne delivered to room upon arrival
- Specialty turn down service that includes a gourmet sweet treat
 - Discount on spa services (15% off)
 - Late check-out 3:00pm (subject to availability)
- This package is complimentary when booking a 5 night stay or longer.
- Copy of marriage certificate (or wedding invitation with wedding photo) required at check-in.
 - Package can be reserved for use up to 30 days after wedding date.
 - Available for purchase to non-qualifying couples for an additional fee.
 - Package inclusions may vary without previous notice.
 - Not combinable with any other promotion unless otherwise specified.
 - Not valid for any reservations traveling with a group or wedding party.





Miscellaneous Information

- Exchange Privilege Information: Guests have exchange privileges with El Dorado Royale, A Spa Resort By Karisma and El Dorado Casitas, By Karisma as long as they are 18 years old or older.
- Gourmet Inclusive Greenhouse The Greenhouse goes hand in hand with the hotel's Going Green philosophy and mission to provide some of the freshest vegetables and herbs for guests' enjoyment. Some of the crops they harvest are: beef tomato, plum tomato, cherry tomato, European cucumber, green and yellow pepper, coriander, basil, spinach, and lettuce. The fertilization process is carried out through a hydroponic system.
- Little Eko Chefs Program Little Eko Chefs is an unprecedented experience for the youngest guests to truly immerse themselves in the cultures of other foods, gain cooking skills for the future, and learn easy and delicious recipes as part of many memories they'll be taking home from their stay at Generations Riviera Maya.
- Little Eko Chefs is the first of its kind program, incorporating historical and cultural facts, eco-friendly food basics, and hands-on cooking opportunities.
- Available in Eko Kids Club to the resort's youngest guests each weekday from 3:00pm to 4:00pm.
- Eko Kid's Club Generation's Eko Kid's Club offers supervised activities for children ages 4 to 12 years old*. It offers kids a fun and safe place to play with unique children's experiences such as recycling materials for art projects to teach children about the environment while having a good time. The Kid's Club has a movie area, craft station, library, gaming consoles and more! Open from 9:00am to 5:00pm and 7:30pm to 9:00pm. Children under 4 years old require adult supervision.

*All Resort Packages and Inclusions are subject to change any time

