

Beach Bum Vacation Details

Contents

- [Destination Information](#)
- [Reservation Information](#)
- [Hotel Amenities](#)
- [Accommodation Categories and Descriptions](#)
- [Food and Beverage Outlets](#)
- [Add on Packages](#)

Destination Information

Riviera Maya has so much to offer from Mayan Ruins, private beaches, great nightlife & shopping in Playa del Carmen, natural underground rivers all within close proximity to the airport & with convenient flights to from the US. Riviera Maya is located in the north-east coast of the Yucatan Peninsula in the state of Quintana Roo, México.



All year round you can expect sun and warm weather with an average temperature high of 30°C or 86 °F. The highest temperatures are registered on May and September when temperatures can reach 32°C, 90 °F. There are also two rainy seasons during October to January and April to July; however they can be a great refresher during the heat of the day.





Reservation Information

As your Certified Travel Concierge: it is my pleasure to make your vacation planning as stress free and easy as possible for you - all you need to do is pack and show up! I'm here to personally answer any questions you may have throughout the process. We know you have plenty of choices, and we appreciate the chance to show you the benefits of booking with Beach Bum Vacation.

Next Step? Reserve your Beach Bum Vacation by submitting your detailed information via www.BeachBumVacation.com/reservation



*****RESORT DETAILS*****



Just off the azure waters of the Caribbean Sea, the Hard Rock Hotel Riviera Maya is nothing short of the ultimate crowd pleaser. Live it up with world-class shopping and endless style. Enjoy the beauty of a private protected beach. Treat the kids to the Little Big Club and teen activities. Hit the links at an 18-hole golf course. Or channel your inner awesome and spend some time at Heaven - an adults-only expanse with stunning pools, lavish spa treatment rooms, dining and more. Bottom line, it's all top shelf. Enjoy.

Hotel Amenities

- Ballroom (\$)
- Banquet Room (\$)
- Bar (swim-up)
- Bars/Lounges (3)
- Basketball Court
- Beach (onsite)
- Bicycle Rentals
 - Billiards
- Business Center
- Car Rental Desk
- Children's Activities
- Children's Playground
 - Coffee Shop
 - Concierge
- Currency Exchange
- Disco/Nightclub
 - Dive Center
- Doctor (on call) (\$)
- Entertainment
- Fitness Center
- Gift Shop (\$)
- Golf (nearby) (\$)
- Hospitality Desk
- Ice Machines
- Internet Service
- Jacuzzis (outdoor) (4)
- Laundry Service (\$)
- Medical Services (\$)
- Meeting Room (\$)
- Multilingual Staff
- Parking Facility
- Physically Challenged Accommodations
- Physically Challenged Facilities
 - Ping Pong
- Pool (children's)
- Pool (outdoor)
- Poolside Beverage Service
- Poolside Grill
- Restaurants (3)
- Rooms (489)
- Safe Deposit Boxes (in room)
 - Sauna
 - Snack Bar
 - Spa
- Taxi Stand (\$)
- Teen Club
- Tennis Courts (3)
- Tour Desk
- Tours & Excursions \$ (\$)
- Travel Agency (\$)
- Watersports (non-motorized)
- Wedding Coordinator (\$)
- Wedding Site (\$)

Miscellaneous Amenities

- Coves (beach inlet) Children's Club The Little Big Club : Grab your back stage pass and head over to the Little Big Club where kids can enjoy an array of ongoing activities in the Thomas & Friends Activity Station, Barney's Music Room, Bob the Builder Construction Zone and the Angelina Ballerina Dance Studio. Music Lab It's a long way to the top if you want to rock & roll...This vacation, take a shortcut. Hard Rock Hotels are excited to introduce the ultimate way to live out your fist-pumping, guitar-shredding fantasy, Music Lab. The program is available at Hard Rock Hotel Cancun and Hard Rock Hotel Riviera Maya.



All guests 12 years and older can choose from 4 programs, complete with expert instruction and accelerated stage training. The program is free as a part of the all inclusive stay. No experience is needed and all are welcome to be in the band. Enjoy the fame amigo. Restrictions and cancelation penalties may apply. (\$) Denotes a fee may be charged. Please note: Some hotel amenities listed above may have an additional fee associated with them.



Accommodation Categories and Descriptions

Arrival/Departure Time:

- Check-in-time: 3:00 pm Check-out-time: 12:00 pm

Early check-in and late checkout on request, and subject to availability.

- Children's age break is 17 years old.

Maximum Occupancy:

Deluxe Gold Pure King - 2 adults. Deluxe Gold Pure Double Beds - 2 adults or 2 adults and 2 children.

- Deluxe Room** - 4 adults or 2 adults and 2 children plus 1 infant 3 and under.
- Deluxe Gold King*** - 2 adults or 1 adult and 1 child. Deluxe Gold Double** - 4 adults or 2 adults and 2 children plus 1 infant 3 and under.
- Deluxe Platinum Double - 4 adults or 2 adults and 2 children. Deluxe Diamond - 2 adults. RRL Deluxe Platinum King - 2 adults. RRL Deluxe Platinum Double - 4 adults or 2 adults and 2 children. Deluxe Platinum Grand Sky Terrace 1 Bedroom - 2 adults.
- Deluxe Family Room*** - 2 adults with 4 children or 4 adults with 2 children.



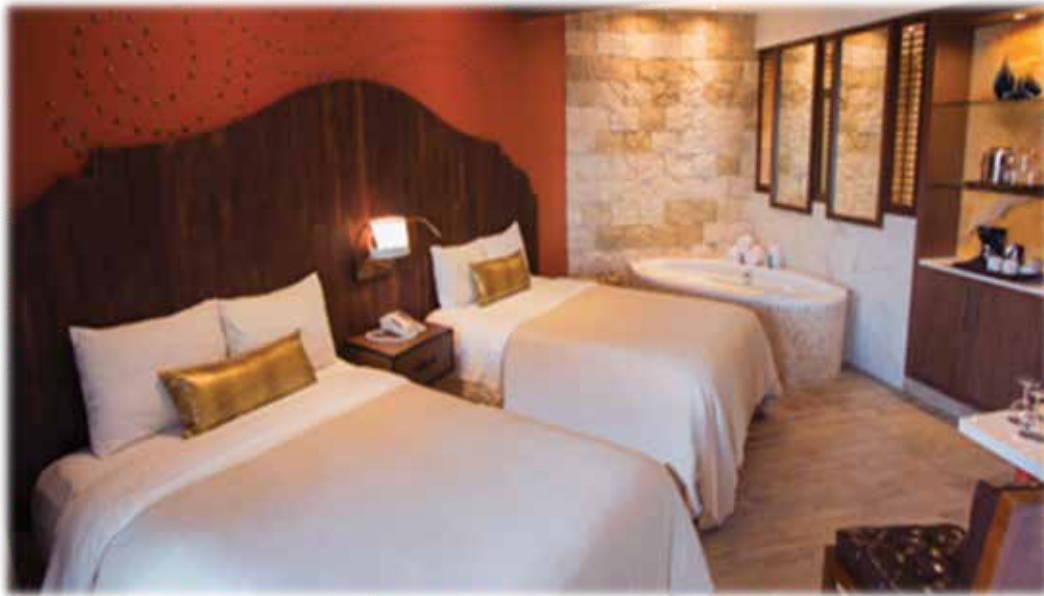
- Deluxe Platinum Grand Sky Terrace 2 Bedroom - 4 adults or 2 adults and 4 children or 3 adults and 3 children or 4 adults and 2 children.
- Rock Suite Platinum 2 Bedroom* - 6 adults or 4 adults and 2 children or 3 adults and 3 children or 2 adults and 4 children. Rock Suite Platinum Rooftop Lounge 2 Bedroom* - 6 adults or 4 adults and 2 children or 3 adults and 3 children or 2 adults and 4 children.
- Rock Star Suite* - 6 adults or 4 adults and 2 children or 3 adults and 3 children or 2 adults and 4 children.
- *Including infants **A 5th body in the room will be allowed to stay in the same room with 4 guests if it is an infant (ages 0-3 years).
- ***Rooms with guaranteed king bed will allow a child 4 to 12 years old or an infant 0 to 3 years old in the room with a rollaway or crib.



Deluxe Room, You're a Rock Star now. Soak it in and enjoy top shelf luxury and everything you need for an unforgettable all inclusive performance with: Hydro spa tub; Private bath with shower; Balcony with hammock; Liquor dispenser; Minibar with soda, bottled water, juice and domestic beer; LCD TV with satellite; Purified water; Rock Spa bath amenities; Bathrobes and slippers; Digital safe (laptop size); Individually controlled air conditioning; Coffee maker; Direct dial telephone; iPod dock; Hair dryer; Iron/ironing board; Free wireless internet; 24 hour room service; Turndown service; Bluetooth-enabled wireless alarm clock radio. 482 square feet. Bedding: 1 king bed or 2 double beds. View: Resort.

Deluxe Gold King, Consider this room your all access pass to club awesome. So kick things off in style and never look back with: Hydro spa tub; Private bath with shower; Balcony with hammock; Liquor dispenser; Minibar with soda, bottled water, juice & domestic beer; LCD TV with satellite; Purified water; Rock Spa bath amenities; Bathrobes and slippers; Digital safe (laptop size); Individually controlled air conditioning; Coffee maker; Direct dial telephone; iPod Dock; Hair blow dryer; Iron/ironing board; Free wireless internet; 24 hour room service; Turndown service; Bluetooth-enabled wireless alarm clock radio. 482 square feet. Bedding: 1 king bed. View: Garden.





Deluxe Gold Double, Consider this room your all access pass to club awesome. So kick things off in style and never look back with: Hydro spa tub; Private bath with shower; Balcony with hammock; Liquor dispenser; Minibar with soda, bottled water, juice & domestic beer; LCD TV with satellite; Purified water; Rock Spa bath amenities; Bathrobes and slippers; Digital safe (laptop size); Individually controlled air conditioning; Coffee maker; Direct dial telephone; iPod Dock; Hair blow dryer; Iron/ironing board; Free wireless internet; 24 hour room service; Turndown service; Bluetooth-enabled wireless alarm clock radio. 482 square feet. Bedding: 2 double beds. View: Garden.

Deluxe Gold Pure King, All the regular Deluxe Gold awesomeness with the addition of the PURE standard. PURE hypo-allergenic rooms are designed to provide a better night's sleep for all guests, especially allergy sufferers. In addition to the hotel's usual cleaning protocol, the PURE rooms undergo an additional seven step process intended to reduce airborne particles and minimize the presence of potential irritants. This process includes installation of a state-of-the-art air purification system and treatment of all coverings and surfaces in the guest room. All PURE rooms are installed and maintained on an ongoing basis by PURE Solutions. Amenities include Hydro spa tub; Private bath with shower; Balcony with hammock; Liquor dispenser; Minibar with soda, bottled water, juice & domestic beer; LCD TV with satellite; Purified water; Rock Spa bath amenities; Bathrobes & slippers; Digital safe (laptop size); Individually controlled air conditioning; Coffee maker; Direct dial telephone; Bluetooth enabled wireless alarm clock radio; Hair dryer; Iron/ironing board; Free wireless internet; 24 hour room service; Turndown service. 482 square feet. Bedding: 1 king bed. View: Garden.



Deluxe Gold Pure Double, All the regular Deluxe Gold awesomeness with the addition of the PURE standard. PURE hypo-allergenic rooms are designed to provide a better night's sleep for all guests, especially allergy sufferers. In addition to the hotel's usual cleaning protocol, the PURE rooms undergo an additional seven step process intended to reduce airborne particles and minimize the presence of potential irritants. This process includes installation of a state-of-the-art air purification system and treatment of all coverings and surfaces in the guest room. All PURE rooms are installed and maintained on an ongoing basis by PURE Solutions. Amenities include Hydro spa tub; Private bath with shower; Balcony with hammock; Liquor dispenser; Minibar with soda, bottled water, juice & domestic beer; LCD TV with satellite; Purified water; Rock Spa bath amenities; Bathrobes & slippers; Digital safe (laptop size); Individually controlled air conditioning; Coffee maker; Direct dial telephone; Bluetooth enabled wireless alarm clock radio; Hair dryer; Iron/ironing board; Free wireless internet; 24 hour room service; Turndown service. 482 square feet. Bedding: 2 double beds.

Deluxe Platinum Double, Consider this room your all access pass to club awesome. So kick things off in style and never look back with: Hydro spa tub; Private bath with shower; Balcony with hammock; Liquor dispenser; Minibar with soda, bottled water, juice & domestic beer; LCD TV with satellite, Purified water; Rock Spa bath amenities; Bathrobes & slippers; Digital safe (laptop size); Individually controlled air conditioning; Coffee maker; Direct dial telephone; iPod dock; Hair blow dryer; Iron/ironing board; Free wireless internet; 24 hour room service; Turndown service; Bluetooth-enabled wireless alarm clock radio. 482 square feet. Bedding: 2 double beds. View: Partial Ocean.



Deluxe Diamond, Hard Rock is more than a vacation, it's a lifestyle. And to prove it, the hotel has packed these legendary digs with non-stop extras and no-limit luxury: Hydro spa tub; Private bath with shower; Balcony with hammock; Liquor dispenser with premium brands; Minibar with soda, bottled water, juice & domestic beer; LCD TV with satellite; Purified water; Rock Spa bath amenities; Bathrobes & slippers; Digital safe (laptop size); Individually controlled air conditioning; Espresso/American coffee maker; Direct dial telephone; Aromatherapy and pillow menu; Hair blow dryer; Iron/ironing board; Free wireless internet; Exclusive in room dining menu; Turndown service; Pre-order breakfast the night before; Complimentary beach bag (1 per room, per stay); CD/DVD Player (available upon request); iPod dock; Nightly petit fours; Private check-in area for late and early check-in (subject to availability); Bluetooth-enabled wireless alarm clock radio. Ideal location with pool and/or partial ocean view. 482 square feet. Bedding: 1 king bed.

R R L Deluxe Platinum King, You are now all inclusive Royalty. Kick off your shoes and relax in paradise with your own Personal Assistant. Bedding: 1 king bed.

R R L Deluxe Platinum Double, You are now all inclusive Royalty. Kick off your shoes and relax in paradise with your own Personal Assistant. Bedding: 2 double beds.



Deluxe Platinum Grand Sky Terrace 1 Bedroom, Let's amp things up and blow some minds with unparalleled access to the things in life that rock. Step up and enjoy. Private bath with shower; Balcony with hammock; Access to a private 2nd floor grand sky terrace with lounge chairs and hydro spa tub; Liquor dispenser; Minibar with soda, bottled water, juice & domestic beer; LCD TV with satellite; Purified water; Rock Spa bath amenities; Bathrobes & slippers; Digital safe (laptop size); Individually controlled air conditioning; Coffee maker; Direct dial telephone; iPod dock; Hair blow dryer; Iron/ironing board; Free wireless internet; 24 hour room service; Private BBQ service available on sky terrace at an extra cost (\$); Turndown service; Bluetooth enabled wireless alarm clock/radio. Guests will receive the best view available upon check in. 964 square feet including terrace. No rollaway beds nor cots permitted.





Deluxe Family Room, Swap the minivan for the tour van, buckle up, and go for a ride straight to the front row of paradise with world-class extras including two connecting rooms, one with a king bed, the other with two double beds: Hydro spa tub in each room; Private bath with shower; Balcony with hammock; Liquor dispenser in adult's room; Adult mini bar with soda, bottled water, juice & domestic beer; Kid friendly mini bar with juices, soda and chocolate milk; LCD TV with satellite; Purified water; Rock Spa bath amenities; Kid's bath amenities; Adult and kids bathrobes & slippers; Digital safe (laptop size); Individually controlled air conditioning; Coffee maker; Direct dial telephone; Hair blow dryer; Iron/ironing board; Free wireless internet; 24 hour room service; Turndown service; iPod dock; Video game console with a selection of DVDs and video games available upon request; Kid's beach toys; Kid's room service menu; Candies and cookies upon arrival; Complimentary mini cake for birthdays (available upon request); Bluetooth enabled wireless alarm clock/radio. 964 square feet. View: Garden or Resort.

Deluxe Platinum Grand Sky Terrace 2 Bedroom, Two connecting rooms: one room with a king bed and a second room with two double beds. We packed this crowd pleaser with everything your entourage needs so live it up and rock the show in style. Enjoy! Hydro spa tub in room with double beds; Private bath with shower; Access to a private 2nd floor grand sky terrace with lounge chairs and hydro spa tub; Balcony with hammock; Liquor dispenser; Minibar with soda, bottled water, juice & domestic beer; LCD TV with satellite; Purified water; Rock Spa bath amenities; Bathrobes & slippers; Digital safe (laptop size); Individually controlled air conditioning; Coffee maker; Direct dial telephone; iPod dock; Hair blow dryer; Iron/ironing board; Free wireless internet; 24 hour room service; Turndown service; Private BBQ service available on sky terrace at an extra cost (\$); Bluetooth enabled wireless alarm clock/radio. 1928 square feet including the 2 rooms and terrace. View: Ocean.



Rock Suite Platinum 2 Bedroom, This suite plays to a packed house every night and nails the gig every time. Unleash your inner icon and enjoy this two bedroom Rock Suite with one room with a king bed, and a second room with two double beds. Don't forget the living and dining room areas to top off your stay.

Hydro spa tub in each room; Private bath with shower; Oversized private balcony with hammock and lounge chairs; Liquor dispenser; Minibar with soda, bottled water, juice & domestic beer; LCD TV with satellite; Purified water; Rock Spa bath amenities; Bathrobes & slippers; Digital safe (laptop size); Individually controlled air conditioning; Espresso/American coffee maker; Direct dial telephone; Hair blow dryer; Iron/ironing board; Free wireless internet; 24 hour room service; Exclusive in-room dining menu; Turndown service; Nightly petit fours; Aromatherapy and Pillow Menu; CD/DVD Player (available upon request); Complimentary beach bag (1 per room/per stay); iPod dock; Bluetooth enabled wireless alarm clock/radio. 2583 square feet. View: Oceanfront.

Rock Suite Platinum Rooftop Lounge 2 Bedroom(*), Two bedroom suite equipped with a dining and living room area. Feel that? That's a feeling only a suite like this could deliver. And don't worry, it never fades. Not when you surround yourself with non-stop luxury at every turn. Go big and enjoy. Hydro spa tub in each room; Private bath with shower; Private balcony with hammock; Sky terrace with a hydro spa tub, table with chairs and bathroom; Liquor dispenser; Minibar with soda, bottled water, juice & domestic beer; LCD TV with satellite; Purified water; Rock Spa bath amenities; Bathrobes & slippers; Digital safe (laptop size); Individually controlled air conditioning; Espresso/American coffee maker; Direct dial telephone; Hair blow dryer; Iron/ironing board; Free wireless internet; 24 hour room service; Exclusive in-room dining menu; Turndown service; Nightly petit fours; Aromatherapy and Pillow Menu; CD/DVD player (available upon request); iPod dock; Bluetooth enabled wireless alarm clock/radio Complimentary beach bag (1 per room, per stay); Private BBQ service available on sky terrace at an additional cost. 5166 square feet including terrace. View: Oceanfront.



Rock Star Suite(*), The suite's main room has custom furnishings including a built in diamond-padded leather and crystal banquette, custom dining table that flips to play billiards and no dining room is complete without a bar area. The living room is outfitted with a half bath and a unique leather multi-seating group that is illuminated with custom lighting fixtures. The master bedroom is total rock star with its custom armoire, raw-cut stone hydro spa tub and live edge wood headboard. The shower is extra large and is tiled in stunning yellow glass tile. The suite is topped off with a full terrace area with great ocean views. The terrace is outfitted with a large hot tub, outdoor shower, custom dining set, wet bar, restroom, hammocks, chaise and day bed seating options. Liquor dispenser; Minibar with soda, bottled water, juice & domestic beer; LCD TV with satellite; Purified water; Rock Spa bath amenities; Bathrobes & slippers; Digital safe (laptop size); Individually controlled air conditioning; Espresso/American coffee maker; Direct dial telephone; Hair blow dryer; Iron/ironing board; Free wireless internet; 24 hour room service; Turndown service; Nightly petit fours; aromatherapy; video game console or Blu-ray player (available upon request); iPod dock; Bluetooth enabled wireless alarm clock/radio Private check-in & out and late check-out & early check-in (subject to availability). 4991.60 square feet (includes terrace area)
Bedding: 1 king bed and 2 double beds. View: Oceanfront.

RRL Deluxe Platinum King & RRL Deluxe Platinum Double Amenities:

- Rock Royalty Personal Assistant (7:00am to 11:00pm)
 - Ironing service (2 items per person/per stay)
 - Upgraded fullsize Rock Spa bath products
 - Express luggage delivery
 - Complimentary shoe shine
 - Nightly Petit Fours
 - Aromatherapy and pillow menu
 - Spa tub preparation (with 24 hours notice)
 - Personal assistance with reservations (on and off property)
 - Priority reservations to picks and mix program
 - Complimentary 25 minute couple's massage at the Rock Spa
 - VIP check-in and check-out
 - Late checkout available (until 3:00pm available upon request)
 - Complimentary beach bag (1 per room/per stay)
- Bonus Track: Personal assistant will help review account and assist in express check-out)
 - Priority booking for bali beds (\$)
 - Hydro spa tub
 - Private bath with shower
 - Balcony with hammock in most rooms



- Premium liquor dispenser
- Minibar with soda, bottled water, juice, domestic beer and snacks
 - LCD TV with satellite
 - Purified water
 - Plush bathrobes & slippers
 - Sleeping mask
 - Loofah sponge
 - Digital safe (laptop size)
- Individually controlled air conditioning
 - Espresso machine
 - Direct dial telephone
- Bluetooth enabled wireless alarm clock/radio
 - Hair blow dryer
 - Iron/ironing board
- Free wireless internet -24 hour room service with select a la carte menu
 - Turndown service

(*) Denotes on request basis only, no allotment given.

All Accommodations Include:

hairdryer, bathrobes, ironing board, telephone, mini-bar, air conditioning, coffee/tea maker, rollaway bed (on request), internet access, shower, liquor dispenser, patio or balcony, television, alarm clock, crib (on request), room service (24-hour), iron, slippers, maid service, refrigerator, Jacuzzi and safe deposit box.

Specific bedding and/or special requests are fulfilled based on availability and cannot always be guaranteed.





Food and Beverage Outlets

- **Lobby Bar** General Opening Hours: 10:00am-1:00am
- **Pool Bar** General Opening Hours: 10:00am-6:00pm
- **The Market**, Enjoy fresh and exotic ingredients from around the world with a breakfast buffet by morning and themed dinner buffet by night.
- **Cafetto**, Grab a continental breakfast for the perfect way to start the morning or enjoy snacks, coffee, and tea throughout the day.
- **Pizzeto**, Step outside and step into a world of flavor with a wood burning stove, crispy brick-oven pizza, salads, soups, and pasta a la carte.
- **Frida**, Discover the fiery flavors and festive atmosphere of Mexico at Frida, serving Mexican cuisine and regional specialties a la carte.
- **Zen**, From sushi to stir fry, Zen offers the best of Asian cuisine with dishes served a la carte.
 - **Float**, Enjoy snacks by the pool with a selection of topshelf cocktails to match.
 - **Sports Bar** General Opening Hours: 5:00pm-2:00am
- **Ipanema**, Head to South America with authentic Rodizio service and the passionate flavors of Brazil. Sit, sample, and share with traditional ingredients and modern style.





Add on Packages

COMPLIMENTARY HONEYMOON PACKAGE

Package Inclusions:

- Complimentary bottle of sparkling house wine
 - Mini cake
 - Honeymoon dinner
 - In room breakfast
- Hydro spa tub experience
- Welcome note from Colin Cowie

Please Note:

- Honeymoon couple must present proof of marriage within the past year.
- Amenities not available when requested on site.

COMPLIMENTARY SILVER & GOLD ANNIVERSARY PACKAGE

Package Inclusions:

- A bottle of sparkling wine
 - Mini cake
 - Honeymoon dinner at selected restaurants
- Late check out until 6:00pm upon request and subject to availability

Please Note:

- Amenities not available when requested on site.
- Honeymoon couple must present proof of marriage within the past year.



ALL INCLUSIVE FEATURES

Package Inclusions:

- Luxurious accommodations
 - Fine dining
 - Delicious snacks
 - Top shelf drinks
 - Room service 24 hours
- Daily and nightly entertainment
- Non motorized watersports
 - Wireless internet
- Unlimited phone calls within Mexico and to the Continental U.S. and Canada. Some restrictions apply.
 - Business center (internet use for 30 minutes per room/per stay
 - Taxes and gratuities
- Use of the facilities of Hard Rock Hotel Riviera Maya, Hard Rock Hotel Riviera Maya - Heaven, Hard Rock Hotel Cancun and The Golf Club at Playacar. Transportation not provided.



Bonus Features

- Coffee/Tea (in room)
 - Daily activities
 - Golf green fees
 - Morning coffee
 - Parking
 - Towels
 - Chaise lounges
- Use of Tennis Courts
- Watersports (Non-Motorized)
 - Welcome Drink
 - Afternoon tea
 - Bottled water
- Use of Fitness Center

Complimentary Anniversary Amenities

- Couples celebrating their anniversary during their stay will receive a mini cake.



ROCKAWAY BAY WATER PARK RIVIERA MAYA

Just to guarantee you the most epic family vacation of all time, Hard Rock has added another rocking amenity. The all-inclusive Hard Rock Hotel Riviera Maya's very own water park, Rockaway Bay. Be the first to dive in.



ADDITIONAL INFORMATION

- Minimum height for slides is 3 feet 5 inches
- All children under the age of 8 must be supervised by an adult
 - Poolside snack bar available
- 9 Slides of different sizes for children and teens
 - 8 sizes of different slides for children
 - 6 high speed slides for Teens and adults

Miscellaneous Information

Minimum Check In Age

- Minimum check in age is 18
- Proof of age required. All students will be required to provide valid passports upon check-in.
 - Alcohol will be served to students over 18 years old only.
- Legal drinking age in Dominican Republic/Mexico is 18. ID may be asked for at any time, under age drinking and providing alcohol to minors is punished by law.
 - Introducing alcohol to the premises or taking it out of premises is not allowed.



BEACH BUM VACATIONS

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*All resort inclusions and packages offered are subject to change anytime



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