

## Beach Bum Vacation Details

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### Destination Information

Situated on 85 acres, Coconut Bay Beach Resort & Spa offers two worlds in one prominent oceanfront setting on Saint Lucia's exotic south coast. Located closest to the international airport and only minutes from the island's most exciting attractions, this resort features: 250 air-conditioned rooms, 4 restaurants, 5 bars, 3 pools, complete fitness center, tennis on 6 courts, watersports center, full service salon & spa, one of the island's largest waterparks, supervised Kidz Klub, daily activities, nightly entertainment, themed dinners and a variety of other amenities. Designed to please all ages, this casually Caribbean, incredibly all-inclusive retreat is perfect for singles, families or couples.

### Reservation Information

**As your Certified Travel Concierge:** it is my pleasure to make your vacation planning as stress free and easy as possible for you - all you need to do is pack and show up! I'm here to personally answer any questions you may have throughout the process. We know you have plenty of choices, and we appreciate the chance to show you the benefits of booking with Beach Bum Vacation.

**Next Step?** Reserve your Beach Bum Vacation by submitting your detailed information via [www.BeachBumVacation.com/reservation](http://www.BeachBumVacation.com/reservation)

\*\*\*\*\*RESORT DETAILS\*\*\*\*\*



Distance from hotel to Hewanorra International Airport (UVF), 10 minutes. Distance from hotel to town of Soufriere, 45 minutes. Distance from hotel to town of Castries, 75 minutes. Distance from hotel to George F L Charles Airport (SLU), 75 minutes.

Discover tranquility in "Harmony" Coconut Bay's adult only oasis and find delight in "Splash" Coconut Bay's tropical playground.



## Hotel Amenities

- Activities Desk
- Aerobic Classes
- Aerobics (aqua)
- Aerobics (water)
- Babysitting Services (\$)
  - Bar (swim-up)
  - Bars (5)
- Beauty Salon (full service) (\$)
  - Car Rental Desk (\$)
  - Children's Activities
  - Children's Club
- Children's Playground
  - Concierge
  - Conference Room
- Currency Exchange
  - Disco
- Doctor (on call) (\$)
- Dry Cleaning Services (\$)
  - Entertainment
  - Exercise Classes
  - Gift Shop (\$)

- Hospitality Desk
  - Jacuzzi
- Laundry Services (\$)
- Medical Services (\$)
- Meeting Room (\$)
  - Nightclub
- Pool (swimming)
  - Pools
- Water Park - Water park features a spectacular free-form pool with lazy river and two exhilarating water slides.
- Spa (full Service) - Oceanfront spa with 8 treatment rooms featuring outdoor showers, 2 saunas, 2 steam rooms & full service beauty salon
- Fitness Center - Fully equipped, air conditioned fitness center. Aerobic lessons and yoga instructions offered.
- Medical Services: (\$) - Nurse's Station: A trained nurse is available to guests from 9:00am-11:00pm daily and a Doctor is on call 24 hours per day.
- Internet Access: (\$) - A wireless connection is available in the hotel lobby area. A kiosk is also available in the main lobby for internet access.

#### Miscellaneous Amenities

- Open-air lobby
- Beachfront resort
- Land Sports: volleyball, soccer, tennis on 6 courts, shuffle board, table tennis, pool tables, basketball on 4 courts and paintball facility (The Zone)
- Watersports: snorkeling, kite-surfing, windsurfing, stand up paddle board with instruction available

(\$) Denotes a fee may be charged.

Please note: Some hotel amenities listed above may have an additional fee associated with them.

## Accommodation Categories and Descriptions

### Arrival/Departure Time:

- Check-in-time: 3:00 pm Check-out-time: 11:00 am

### Early check-in/check-out policy:

- The hotel will do their maximum to accommodate guests who arrive earlier but cannot guarantee access to the room prior to 3:00pm.
  - There is an additional fee for late check- out (based on the time of check-out)
- These late checkouts are subject to availability and must be arranged with the Front Desk on day of departure.

### Children Policy:

- Children 2 years old and under stay free.
- Child age break is 17 years old.

### Maximum Occupancy:

- Splash Deluxe Gardenview - 4 adults or 2 adults and 2 children.
  - Harmony Deluxe Gardenview - 4 adults.
- Splash Deluxe Oceanview - 4 adults or 2 adults and 2 children.
- Splash Premium Oceanview - 4 adults or 2 adults and 2 children.
- Splash Concierge Premium OV - 4 adults or 2 adults and 2 children.
  - Harmony Concierge Premium OV - 4 adults.
  - Harmony Concierge Junior Suite - 2 adults.
    - Harmony Spa Premium OV - 4 adults.
  - Harmony Spa Concierge Junior Suite - 2 adults.
- Splash Two Bedroom Family Deluxe Garden - 4 adults or 4 adults and 2 children or 2 adults and 4 children.
- Splash Two Bedroom Family Deluxe Ocean - 4 adults or 4 adults and 2 children or 2 adults and 4 children.
- Splash Two Bedroom Family Deluxe Premium Ocean - 4 adults or 4 adults and 2 children or 2 adults and 4 children.

Key: OV = Oceanview

**Splash Deluxe Garden View, (A9B)** Ground level of the family side of the hotel with views of lush tropical landscaping and glimpses of ocean. Room has ceiling fans, air conditioning, patios, iron and

board, safe, satellite television, radio alarm and in-room coffee and tea caddy. Bedding: 2 queen beds.  
View: Garden or Partial Ocean.

**Harmony Deluxe Gardenview, (HDG)** Ground level on the adult side of the hotel with views of lush tropical landscaping and glimpses of ocean. Room has ceiling fans, air conditioning, patios, iron and board, safe, satellite television, radio alarm and in-room coffee and tea caddy. Bedding: 2 queen beds.

**Splash Deluxe Ocean View, (A7B)** Second, third and fourth floor of the family side of the hotel with views of the Atlantic Ocean. Room has ceiling fans, air conditioning, balconies, iron and board, safe, satellite television, radio alarm and in-room coffee and tea caddy. Bedding: 1 king bed and 1 sofa bed or 2 queen beds. View: Ocean or Partial Ocean.



**Splash Premium Ocean View, (S4P)** Located on the third floor in the Splash wing of the hotel with vast views of the Atlantic Ocean and CocoLand water park. Rooms have one king bed and trundle twin beds or two queens with sofa. Rooms also offer flat screen television, ceiling fan, air conditioning, balcony, iron and board, safe, radio alarm, bar with mini- fridge stocked with water, soft drinks and local beer (by request) and coffee and tea service. Views: Ocean and/or Water park.

**Splash Concierge Premium Ocean View, (S08)** these rooms offer partial ocean views, tile flooring and separate sitting area with private balcony. Bathroom features a walk-in shower. Some of the special amenities included with these accommodations are private VIIP champagne/cold towel check in reception; in room private bar (1 premium bottle per guest weekly) plus mini bar stocked daily with soft drinks, juices; nightly turn down service and rotating afternoon snack amenity concierge service; private resort orientation, personal concierge assistance with spa treatments, preferred dinner reservations, tours and private dinners; invitation to outdoor family only reggae beach party bbq; complimentary wireless Internet.

- Configuration 32 rooms: 21 king bedded rooms with an additional trundle bed and 11 with 2 queen beds. Location:
  - 4th floor of Splash.
- Number of accommodations: 32 Bedding: 1 king bed and 1 trundle bed or 2 queen beds. View: Ocean.

**Harmony Concierge Premium Ocean View, (HHO)** Rooms offer complete ocean views, tile flooring and separate sitting area with private balcony. The bathroom features a walk in shower. Some of the special amenities included with these accommodations are in room private bar (1 premium bottle per guest weekly) plus mini bar stocked daily with soft drinks and juices; private VIP champagne/cold towel check in reception; an invitation to outdoor adult only; moonlit dinner party; evening turn down service; rotating afternoon snack amenity concierge service; private resort orientation; personal concierge assistance with spa treatments; preferred dinner reservations, tours and private dinners; complimentary wireless Internet. Configuration 47 rooms: 37 king bedded rooms and 10 with 2 queen beds. Location: 3rd Floor and half of the 4th Floor.

- Number of accommodations: 47 Bedding: 1 king bed or 2 queen beds. View: Ocean.

**Harmony Concierge Junior Suite, (S4T)** Located on the fourth floor in the Harmony adults-only wing with expansive views of the Atlantic, the Maria Islands, pool area and/or gardens. Room amenities feature private VIP champagne/cold towel check in reception; in room private bar (1 premium top shelf bottle per guest weekly) plus mini bar stocked daily with soft drinks, juices; daily afternoon personalized in-room bar refresh; rotating afternoon snack amenity; nightly turn down service; robe and slippers; concierge service, private resort orientation, personal concierge cell phone for assistance with spa treatments, preferred dinner reservations, tours and private dinners; invitation to adult only moonlit dinner party; complimentary wireless Internet.

- Bedding: 1 king bed.

**Harmony Spa Premium Ocean View, (S7H)** Located on the second floor in the Splash wing of the hotel with views of the Atlantic Ocean and CocoLand waterpark. Rooms have one king bed or two queen beds, ceiling fan, air conditioning, balcony, iron and board, safe, satellite TV, radio alarm, mini refrigerator and coffee and tea service. Please see the details of the Spa Inclusive Vacation Harmony Wing Package.

**Harmony Spa Concierge Junior Suite, (SC7)** Located on the fourth floor in the Harmony adults-only wing with expansive views of the Atlantic, the Maria Islands, pool area and/or gardens. Room amenities feature bar and mini-fridge stocked with liquor or wine selection of choice plus water, soft drinks and local beer, robes and slippers and limited concierge service. The bathroom features a walk-in shower. Nightly turndown service and invitation to couples-only dinner is also included. Please see the details of the Spa Inclusive Vacation Harmony Wing Package.

**Splash Two Bedroom Family Deluxe Garden, (S9G)** Adjoining rooms in the Splash Wing of the hotel with an internal connecting door, featuring views of lush tropical landscaping with glimpses of ocean and pool area. Rooms have one king or two queen beds, ceiling fan, air conditioning, patios or balconies, iron and board, safe, satellite TV, radio alarm, bar with mini-fridge stocked with water, soft drinks, and coffee and tea service.

**Splash Two Bedroom Family Deluxe Premium Ocean, (P8H)** Adjoining rooms in the Splash Wing of the hotel with an internal connecting door, featuring views of lush tropical landscaping with glimpses of ocean and pool area. Rooms have one king or two queen beds, ceiling fan, air conditioning, patios or balconies, iron and board, safe, satellite TV, radio alarm, bar with mini-fridge stocked with water, soft drinks, and coffee and tea service.

**Splash Two Bedroom Family Premium Ocean, (F9J)** Adjoining rooms in the Splash Wing of the hotel with an internal connecting door, featuring views of lush tropical landscaping with glimpses of ocean and pool area. Rooms have one king or two queen beds, ceiling fan, air conditioning, patios or balconies, iron and board, safe, satellite TV, radio alarm, bar with mini-fridge stocked with water, soft drinks, and coffee and tea service.

Splash Wing Families enjoy Coconut Bay's playful Splash wing. Colorful rooms on the four floors of the Splash wing were designed and decorated with parents and children in mind. Splash faces the ocean and overlooks the CocoLand Water Park, one of St. Lucia's largest water parks featuring a lazy river and large slides, large family pool and Atlantic Beach. The Kidz Klub is just steps from Splash and is easy to find by

the gleeful sounds of youngsters enjoying its colorful water feature, expansive fenced outdoor play area and air-conditioned play room.

Harmony Wing The tranquil ocean front Harmony Wing of Coconut Bay caters to adults. Peaceful rooms overlook an adult-only area, which includes a palm, shaded pool and bar, chaises and hammocks, intimate cabana beds and the Kai Mer Spa. The fourth floor rooms were recently upgraded and include mini-fridges, flat screen televisions, soothing contemporary decor and luxury linens and toiletries. Harmony offers rooms and an ideal location for soaking up the sun or dozing of under the swaying palms in a serene tropical oasis.

254 guestrooms located on 2 four-story guest wings all rooms feature either 1 king-size bed or 2 queen-size beds, private bathroom with shower (no bathtubs), separate sitting area and private balcony. All accommodations include: air conditioning, alarm clock radio, ceiling fan, crib (on request), hairdryer, internet access (wireless), television (satellite), ironing board, rollaway bed (on request): (\$), safe (electronic), smoke detector, telephone (direct dial) and iron.

#### Miscellaneous Amenities

- Premium Oceanview rooms (4th floor) have stocked mini-fridges
- Wheelchair access available upon request

(\$) Denotes a fee may be charged.

Specific bedding and/or special requests are fulfilled based on availability and cannot always be guaranteed.





## Food and Beverage Outlets

- **Blue Bar**, hours vary by entertainment schedule.
- **Lobby Bar**, open 10:00am-12:00am (midnight).
- **Peter John's Lounge**, open 6:00pm-2:00am.
- **Swim-up Pool Bar**, open 10:00am-5:00pm.
- **Calabash Cuisine**: Caribbean. General Opening Hours: 6:00pm-9:30pm
- **Capri Cuisine**: Italian. General Opening Hours: 6:30pm-10:30pm
- **Coconut Walk**, this restaurant features International cuisine served buffet-style indoors in a tropical setting. Non-smoking restaurant. Cuisine: International. General Opening Days: Daily Breakfast Hours:

7:00am-10:00am Lunch Hours: 12:30pm-2:30pm Dinner Hours: 6:30pm-9:30pm Dress Code: Resort Casual.

- **Silks Restaurant(\*)**, serving Asian cuisine, an authentic Asian restaurant with the decor to compliment. This restaurant offers an a la carte, indoors and is air-conditioned dining. Non-smoking restaurant. Open for dinner only. Cuisine: Asian. Dinner Hours: 6:00pm-10:00pm Dress Code: Resort Evening Attire.

(\*) Denotes reservation is required.

### Add on Packages

#### ALL INCLUSIVE PACKAGE

Package Inclusions:

- Accommodations
- Roundtrip airport transfers to/from Hewanorra International Airport (UVF)
- Full breakfast, lunch, dinner and snacks each day at a choice of four (4) restaurants plus a beach grill
  - Unlimited beverages at a choice of six (6) bars including a swim up bar.
- Complete resort fitness center offering the latest in exercise equipment for individual workout
  - Tennis center featuring four (4) lighted tennis courts
- Full supervised children's activities program for children ages 0-12 plus teens
  - Water features play area is also available at the children's activity center
  - Daily entertainment program with a variety of land activities
- Theme water park attraction plus four (4) swimming pools including an adult's only pool and outdoor whirlpool
  - The Surf Shop Kite/Windsurfing Center (Lessons & Equipment additional)
    - Evening entertainment and theme nights
    - Weekly cocktail party hosted by Resort Management & Staff
    - All hotel taxes and gratuities

Package Minimum Stay: 2 nights

Please Note:

- Peak season holidays may require minimum stays greater than 2 nights for the All Inclusive Package

## SPA INCLUSIVE VACATION HARMONY WING PACKAGE

### Package Inclusions:

- Accommodation in either SPA Harmony Premium Oceanview or SPA Harmony Concierge Junior Suite Oceanview
  - One (1) Spa Treatment from selected menu available per person, per day

### Please Note:

- Applicable for SPA Harmony Premium Oceanview and SPA Harmony Concierge Junior Suite Oceanview room types only
  - Not applicable on day of arrival or day of departure

Package inclusions are subject to change.



## Bonus Features

- Daily activities
- Use of Fitness Center
- Use of Tennis Court
  - Chaise lounges
  - Welcome Drink
  - Afternoon tea
- Weekly Cocktail Party
- Children have their own water feature play area
  - Adults only quiet pool
- Water park features a free form pool with a lazy river and 2 exhilarating waterslides

## Miscellaneous Information

### CoCoLand Kidz Klub:

- There is a kids club available at the resort where staff will provide a fun and safe environment for children. There are supervised children activities available for children between the ages of 2-12. The activities vary by age groups (see below). Please note:
  - Age groups are: 2-3 years, 4-7 years and 8-12 years
  - Hours of operation are 9:00am-5:00pm (hours are subject to change)
    - The resort asks that parents bring the following:
      - sunscreen, swimsuit, change of clothes and sneakers for other activities
- The resort has recently added a new amenity the use of local cell phones. Parents now have the ability to sign in and out a local cell phone when they leave their child at the Kidz Klub

### Transfer information:

- Transfers are included from UVF only (Hewanorra International Airport) this hotel strongly recommends flying into UVF because it is next to UVF airport.
- If air travel is not booked to fly into UVF there will be an additional charge as well as a 2-hour (plus) ride to the hotel.

### Local Attractions:

- The town of Soufriere: which features a drive in volcano, sulfur springs, diamond waterfall and the famous Piton mountains (approximately a 45 minute drive from the resort).
  - The island Capital Castries approximately a 45 minute drive.

## General Destination Information - Important!

- Please advise all clients traveling to St. Lucia:
- That the wearing of camouflage or military apparel is illegal, and enforceable by law.

## Activities & Entertainment:

- Weekly Managers Cocktail Party on Mondays
  - Weekly Pirates Party on Tuesdays
  - Weekly Caribbean Party held on Saturdays
- Local entertainment or performances every night

## General:

- Tipping: Coconut Bay Resort & Spa has a No Tipping policy for all team members.
- Currency Exchange: Available at the Front Desk
  - Electrical Current: 220 volts, 60 cycle.

## Wedding Facilities:

- Wedding Gazebo: Hosting up to 30 guests.
- Wedding Center: Hosting up to 60 guests.

## Meeting Facilities:

- Caribbean Conference Room:
  - Hosting up to 200 guests.

## Restaurant Dress Codes:

- Resort Casual Wear: shorts, tank tops, shoes, bathing suits with cover ups.
- Resort Evening Wear: Dress pants or jeans for men, shirts with sleeves and collars, dress shoes. No flip flops or shorts permitted.